

A Message from The Perley and Rideau Veterans' Health Centre

The Perley Rideau Veterans' Health Centre continues to take every precaution to protect the health of residents, staff and essential volunteers during the COVIC-19 pandemic. We are collaborating closely with suppliers, stakeholders and partners, including the Government of Ontario, area hospitals and the Chief Public Health Officer of Canada.

At Perley Rideau's recently established Command Centre, senior leaders meet daily to review developments, and to identify and implement appropriate actions, planning for the days and weeks ahead. These meetings will continue for the foreseeable future. Other current measures include visiting and volunteer access restrictions and planning to assign staff to meet resident needs during these extraordinary times. Large gatherings within the Health Centre are prohibited, although the Therapeutic Recreation and Creative Arts team continues to deliver engaging programming to small groups as part of our comprehensive care plan. We are making every effort to continue the Perley Rideau life as usual.

We encourage all members of the Perley Rideau community – residents, family members, staff and volunteers – to support one another during this challenging time. Families are asked to care from a distance. I encourage families and friends not to make unplanned window visits. We want to respect social distancing -- even among visitors on our property -- and to protect resident privacy. To arrange communication with your loved one, please contact the Family Hotline (613-520-2980) and staff will help coordinate the various communications options.

To remain connected and informed, we have established communications support through Skype and FaceTime, emails and phone calls along with social-media updates through Facebook, Instagram and Twitter.

By standing strong and lifting each other up, we will get through this.

Akos Hoffer Chief Executive Officer The Perley and Rideau Veterans' Health Centre

A Message from The Perley Rideau Foundation

At this time, the Foundation office is closed to the public but staff are available by email or phone to help you continue to support seniors and Veterans. In response to the public health advisories regarding social distancing and limiting large gatherings, all Foundation appointments, meetings, and events, including the Spring Benefit Fashion Show will be postponed. Updates on new dates for our events will be posted on our website here.

The Foundation remains committed to maintaining open communication with our donors and partners. Should you have any questions or concerns, please email me at <u>dhasle@prvhc.com</u>.

Because of you and our amazing staff, residents continue to have access to the best quality of care while remaining happy and safe. Please consider a special gift in tribute to our tireless frontline staff working to protect the most vulnerable in our community. If you would like to make a contribution for urgent Residents' Priority Needs, please visit our website www.perleyrideaufoundation.ca/donate/.

Thank you for your trust and support during these uncertain times.

Delphine Haslé Executive Director, Perley Rideau Foundation

